

SOUTH PLACE HOTEL

Our Response to COVID-19

Check-In

On arrival, our team will guide guests through the new standards and procedures that we have in place.

Contactless payment options and e-mail receipts will be encouraged within all outlets of the hotel.

Payment terminals will be disinfected before and after each transaction.



Restaurants

All of our restaurant outlets will be open. Reservations will be required and this can be done through our D&D app, which also allows for contactless payments, in order to reduce contamination.

Physical distancing practices will be put in place for queuing and guest seating; with a one metre minimum distance.



House-Keeping

Our team will be **continuing** to clean to the exceptional standards that have always been in place.

Frequently touched areas in the bedrooms and across the hotel will be continually sanitised during servicing.



Meetings & Events

In line with government guidance, guests will now be able to host intimate events alongside working lunches in one of our five flexible spaces.

We will continue to update our offerings alongside new regulations.



As new information is released, we will continue to update and amend our operation procedures where necessary.

If you have any questions or queries regarding our policies, please see our full Covid-19 policy document [here](#) or contact us at:

[Hello@SouthPlaceHotel.com](mailto>Hello@SouthPlaceHotel.com)